

KTE in BSO

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www.akeresourcecentre.org

Objectives

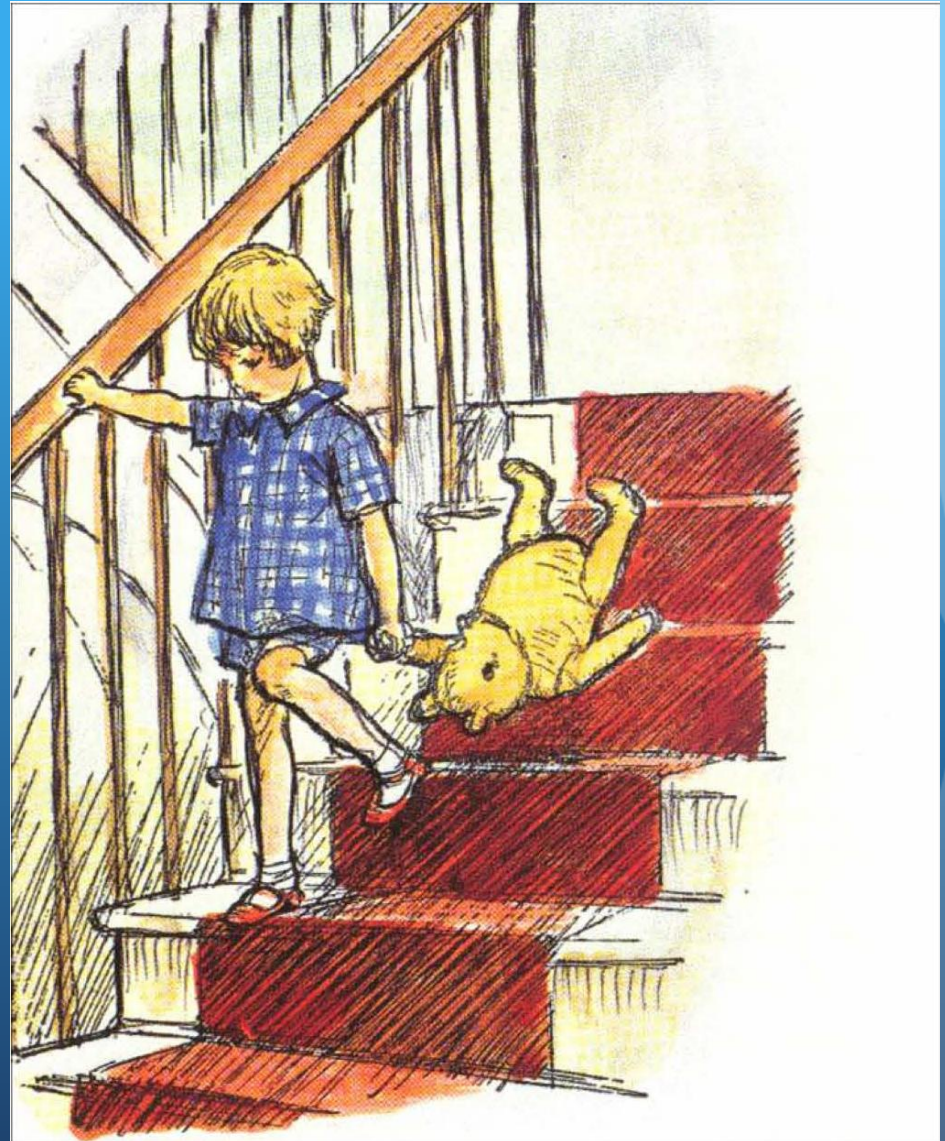
- To enhance the understanding of some practical processes and strategies that support evidence-informed decision making and practice change
- To enhance the understanding of how the BSO Project supports the application knowledge into practice, shared learning and capacity building

What We Will Discuss

- ① Why KTE
- ② KTE Theory
- ③ KTE Facilitators in BSO

“Here is Edward Bear, coming downstairs now, bump, bump, bump, on the back of his head, behind Christopher Robin. It is, as far as he knows, the only way of coming downstairs, but sometimes he feels that there really is another way, if only he could stop bumping for a moment and think of it”

A.A. Milne 1926
Illustration E.H. Shepard 192614



KTE Terms

- Knowledge
- Knowledge Translation
- Knowledge Transfer
- ***Knowledge Exchange***
- Communications
- Integrated Knowledge Translation
- End-of-Grant Knowledge Translation
- Knowledge Mobilization
- Knowledge Diffusion

What other terms or phrases do you often hear or use?

KTE Theory

- Promoting Action on Research Implementation in Health Services (PARiHS Framework) - Kitson et al., 1998; Rycroft-Malone et al., 2002; Kitson et al., 2008
- Knowledge Transfer and Exchange Cycle – Sullivan et al., 2004
- Knowledge to Action Process / Framework – Graham et al., 2006
- Network Theory – Horgan, 2009

Common Themes

- Awareness of and access to quality information
- Knowledge generation informed by practice-based and lived experience
- Facilitation strategies informed by evidence and culture/context considerations

BSO KTE Facilitation Strategies

- Quality Improvement
- Performance Improvement
- Networking
- Knowledge Brokering
- Knowledge Exchange Platforms

Knowledge Exchange

*“Discussion is an exchange of knowledge;
an argument an exchange of ignorance.”*

- Robert Quillen

KE Platforms

- In-person
- Webinar
- Collaborative technology (social media, collaboration space, document sharing, forums, blogs, www.bsoproject.ca, etc.)
- Communities of Practice

KE In The AKE

- Supporting Quality Improvement
 - Knowledge Dissemination Series
 - Communities of Practice (PRC, Design and Dementia, Policy, Primary Care, etc.)
 - Knowledge Brokering
 - Access to technology
 - Resource Centre
- Supporting Innovations (e.g. BAU → BSS → BSO)
- Building Strategic Partnerships

KE In The BSO Project

- System Coordination and Management
- Integrated Service Delivery
- Knowledgeable Care Team and Capacity Building

KE In The BSO Project

Internally:

- Provide platforms to keep you connected with:
 - Each other (EA LHINs)
 - Information, resources, knowledge
 - Other people key to your work
- Build capacity and support mutual learning

Externally:

- Help share your innovations across EA LHINs
- Help share your BSO successes with general province

BSO KE Activities

- Examples may include:
 - Coordinating, in partnership with the CRO, the “*EA LHIN Planning and Implementation KE Series*”: discussions that relate to LHIN planning/implementation needs (e.g. evaluation, HHR recruitment)
 - Coaching, supporting and liaising with LHIN KE leads
 - Connecting LHINs with PRT as needed for guidance
 - Facilitating LHIN Node discussions
 - Developing/supporting the development of topic specific Communities of Practice
 - Coordinating BSO public launch activities and updates (webinar series) in partnership with the Ontario Mental Health, Addictions and Dementia Community of Practice and the CRO
 - Coordinating a national cross-country check-in in partnership with the Canadian Dementia Resource and Knowledge Exchange

BSO KE In Your Local Community

- Integrating 3 local priorities through KE
 - Quality Improvement
 - Collaboration and Learning
 - Behavioural Support Systems
- Led by Mental Health, Addictions, Dementia and Behavioural Issues Community of Practice
- September 27th ; September 30th; and October 4th

Questions? Email: clark@dementiaknowledgebroker.ca

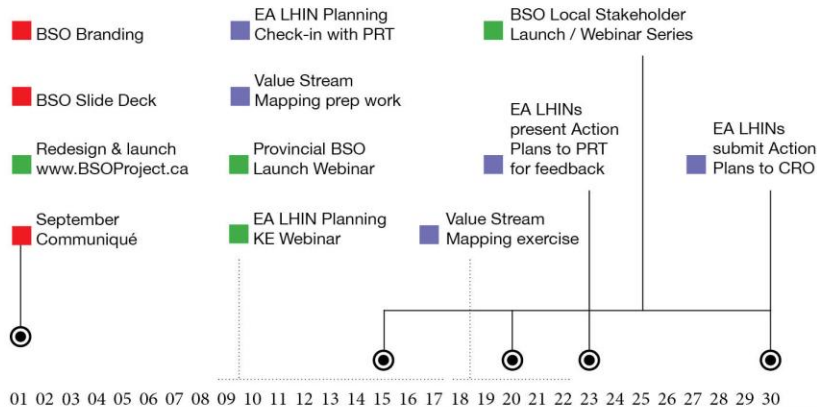
Integration of KE across BSO

Lots of moving parts in BSO!

- KE is:
 - closely linked with Communications
 - directly aligned with BSO Project Milestones
 - Dependent on the participation and contribution of the LHINs, HQO, AKE, CRO, PMO, PRT and others

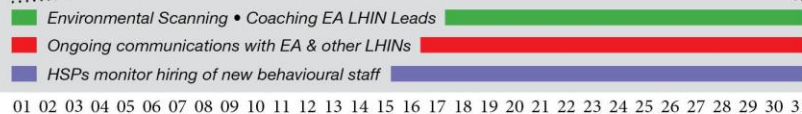
BSO KNOWLEDGE EXCHANGE

ongoing activities



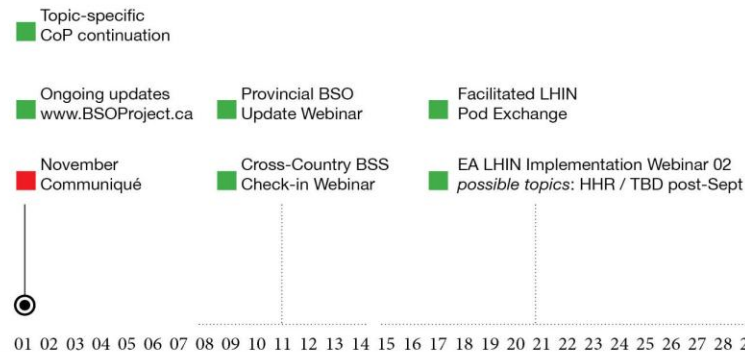
SEPTEMBER

OCTOBER



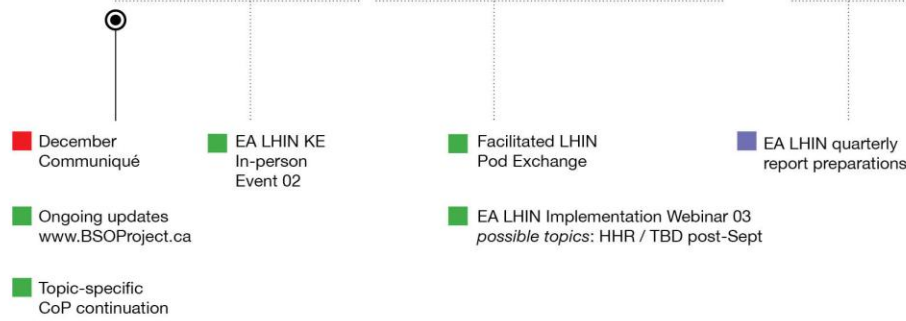
BSO COMMUNICATIONS

ongoing activities



NOVEMBER

DECEMBER



LEGEND

..... date TBD and / or occurs over a period of time ● scheduled and / or estimated date(s)

BSO PROJECT MILESTONES

ongoing activities

Role of the AKE in BSO KE

- **Short term (next several months)**
 - building capacity, sharing experiences, accessing information and resources, keeping BSO groups connected
 - connecting EA LHINs in KE jointly and individually, supporting LHIN Node exchange
 - mentoring, coaching LHINs re: KT, KE, knowledge brokering
- **Longer term (post March 31)**
 - sharing successes broadly
 - beginning to build a network to support knowledge transfer across all LHINs
 - building momentum for long-term LHIN change
 - sustaining innovations, providing permanent structures to continue to accelerate your local behavioural supports
 - supporting Communities of Practice

Questions about BSO Knowledge Exchange?

- Megan Harris (AKE): harris@gestaltcollective.com
- David Harvey (AKE, EA LHIN SC): dharvey@alzheimeront.org
- Susan French (CRO Communications): Susan.French@LHINS.ON.CA
- Bernie Blais (CRO): Bernie.Blais@LHINS.ON.CA
- Jennie Pickard (HQO): Jennie.Pickard@hqontario.ca

www.BSOProject.ca

Reference for this Presentation

- Harris M. (2011, September 7). KTE in BSO. Presentation at the Early Adopter LHIN Steering Committee Meeting. Behavioural Supports in Ontario Project, Ontario.

References used in this Presentation

- In addition to the authors referenced in the slide deck, slides 4-11 and 13-14 were originally presented by the authors below at the SHRTN Collaborative Learning Day, April 29th, 2010.
 - Harris M., Lusk E., Clark S., Newhouse I. (2010, April 29). Knowledge Transfer and Exchange (KTE) in Action. Presentation at the SHRTN Collaborative 2010 Annual Assembly Knowledge Exchange Learning Day, Toronto, ON.
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